



## Branch Reopening Phase 1

Soo Co-op Credit Union will begin to reopen select branch lobbies on June 1, 2020, following a phased approach that is similar to state and federal guidelines. We want to be certain that we open our branch lobbies responsibly in an effort to keep our members and employees safe. As we reopen our branch lobbies, we want you to know what measures we are taking to protect your health and the health of our employees. We continue to encourage the use of our remote services and drive-thru window to the fullest extent.

## Keeping Everyone Safe

- We will be limiting the number of visitors allowed in a branch at any one time.
- Walk in lobby is limited to teller transactions only.
- If you require in-branch services, please call your local branch to schedule an appointment. In branch services would include Loans, Mortgages, New Account Openings and Account Maintenance.
- Members will be required to wear a protective face mask inside the branch. You may be required to remove your mask for identification.
- Social distancing will be practiced inside the branch.
- Hand sanitizer will be available, and sneeze guards have been installed
- Deep sanitation of branches will be conducted daily after hours.

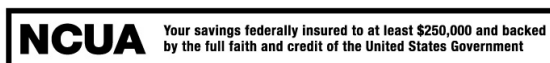
**Schedule as of June 1, 2020**

<b>Branch</b>	<b>Hours</b>
<b>I-75 Branch:</b>	<b>Lobby: Teller Transactions Only</b> Monday – Friday: 10:00 am - 3:00 pm <b>Drive thru window:</b> Monday – Friday: 7:30 am - 6:00 pm Saturday: 7:30 am - 1:00 pm
<b>Bingham Branch:</b>	<b>Lobby: Teller Transactions Only</b> Monday – Friday: 10:00 am - 3:00 pm <b>Drive thru window:</b> Monday – Friday: 7:30 am - 6:00 pm Saturday: 7:30 am - 1:00 pm
<b>Brimley Branch:</b>	<b>Lobby: Teller Transactions Only</b> Monday – Friday: 10:00 am - 3:00 pm <b>Drive thru window:</b> Monday – Friday: 9:00 am - 5:00 pm
<b>Kewadin Casino Branch:</b>	Will remain closed until further notice
<b>Bay Mills Branch:</b>	Will remain closed until further notice
<b>Kinross Branch:</b>	<b>Lobby:</b> Will remain closed until further notice <b>Drive thru window:</b> Monday – Friday: 9:00 am - 5:00 pm
<b>Cedarville Branch:</b>	<b>Lobby:</b> Will remain closed until further notice <b>Drive thru window:</b> Monday – Friday: 9:00 am - 5:00 pm
<b>Loan Department, Mortgage Department, New Accounts, Account Maintenance and SCCU Insurance Agency By Appointment Only</b>	<b>Call and schedule your appointment:</b> <b>Loan Department - 906-632-5373</b> <b>Mortgage Department - 906-632-5370</b> <b>New Accounts and Account Maintenance –</b> <b>906-632-5300</b> <b>SCCU Insurance Agency - 906-632-5317</b>

## When You Arrive

Please check in with the greeter at the lobby entrance and they will help you find a safe area to wait until a Member Service Representative is available.

We are eager to see our members in our branch lobbies again but remain focused on protecting the health of our members and employees while also providing the best possible service. Again, we encourage you to use our Drive thru windows, ATM or our Digital Services, which allow you to complete most transactions.



National Credit Union Administration, a U.S. Government Agency

